



Please fill in the whole form including official use box using a ball

Postcode

Address

Reference

Instruction to your bank or building society to pay by Direct Debit

point pen and send it to: Service user number Rainbows 9 9 1 Lark Rise Loughborough Leicestershire **LE11 2HS** FOR Rainbows OFFICIAL USE ONLY This is not part of the instruction to your bank or building society. Name(s) of account holder(s) Bank/building society account number Branch sort code Instruction to your bank or building society Please pay Rainbows Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Rainbows Name and full postal address of your bank or building society and, if so, details will be passed electronically to my bank/building To: The Manage society.

Banks and building societies may not accept Direct Debit Instructions for some types of account This guarantee should be detached and retained by the payer.

Signature(s)

Date

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Rainbows will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Rainbows to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Rainbows or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Rainbows asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

DDI1